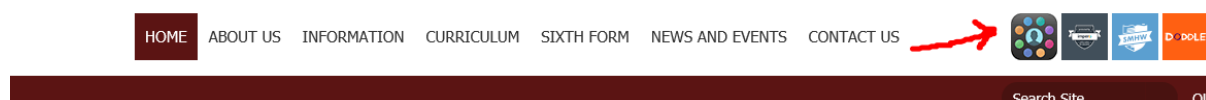


Dear Parent/ Carer,

We are pleased to inform you that we are launching a new communication platform for all students, staff and parents that will improve the quality of information you can access about your child/ren and their time in school. This platform is called Edulink One, and will replace FROG as the online platform that pupils, staff and parents will be using at Queensbury Academy.

You can access the Edulink One platform by clicking on the icon on our website as shown below:



Students will be given a letter to bring home that contains a unique user name and password, as this cannot be sent by Parentmail. All families will be given new log in details which can be changed after first use. Once you have logged into Edulink One, it will allow you access to real time information regarding the attendance, behaviour and achievements of your child.

There is also an app that can be downloaded and used on any device which can be sourced from your app provider. There is only one app for this product and so it should be straightforward. The school ID for the app is **Queensbury**

If you experience difficulties in accessing or using the Edulink One Portal, please email: [networkmanager@queensburyacademy.com](mailto:networkmanager@queensburyacademy.com) from the email you have provided to the school and we will endeavour to help you as soon as possible.

As this is a new launch, there may inevitably be some issues at the start. We ask that you inform us of any concerns via the above email address, and also that you bear with us whilst we work with the company to sort them accordingly.

Kind regards,

Mrs Rachel Mason

Senior Vice Principal